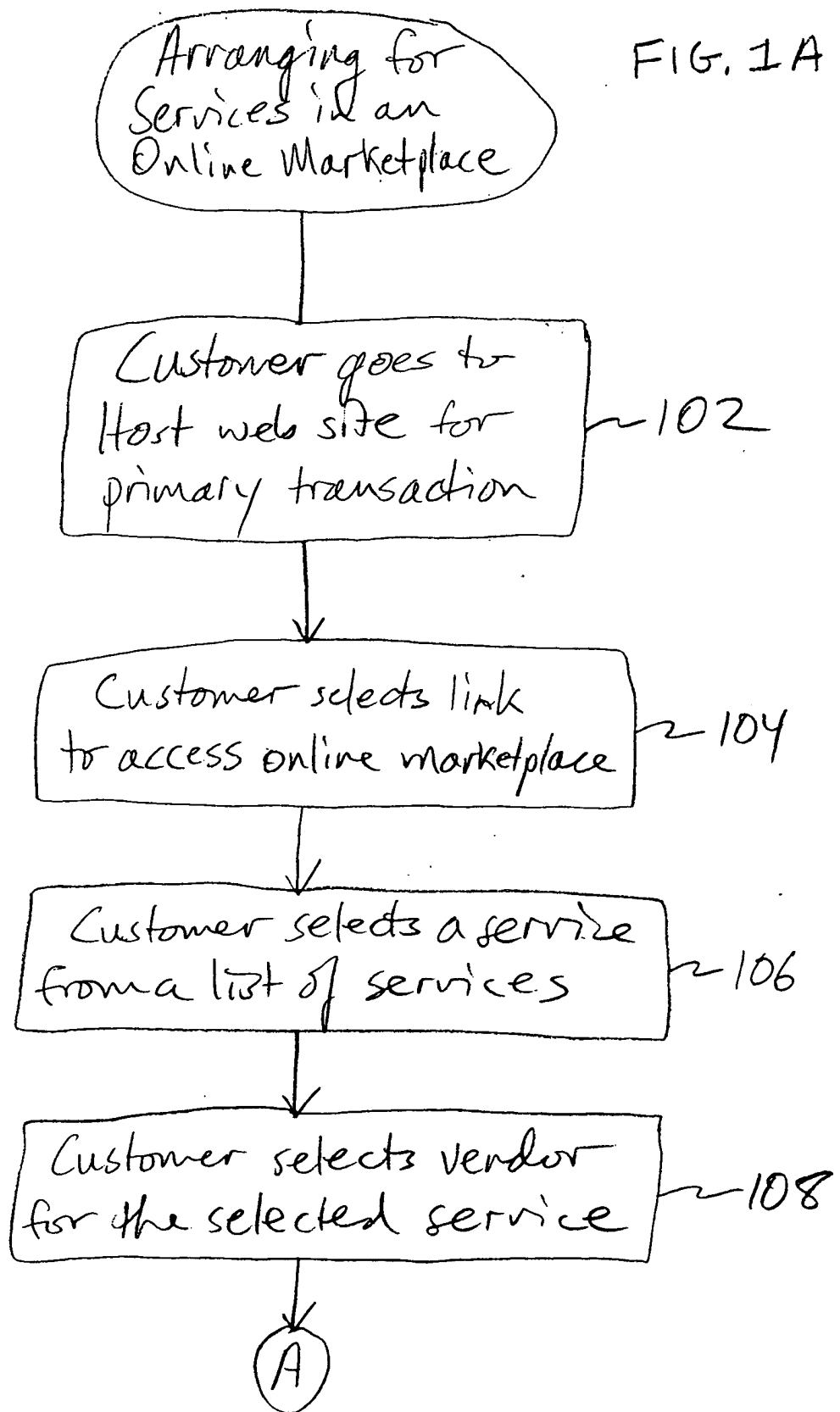
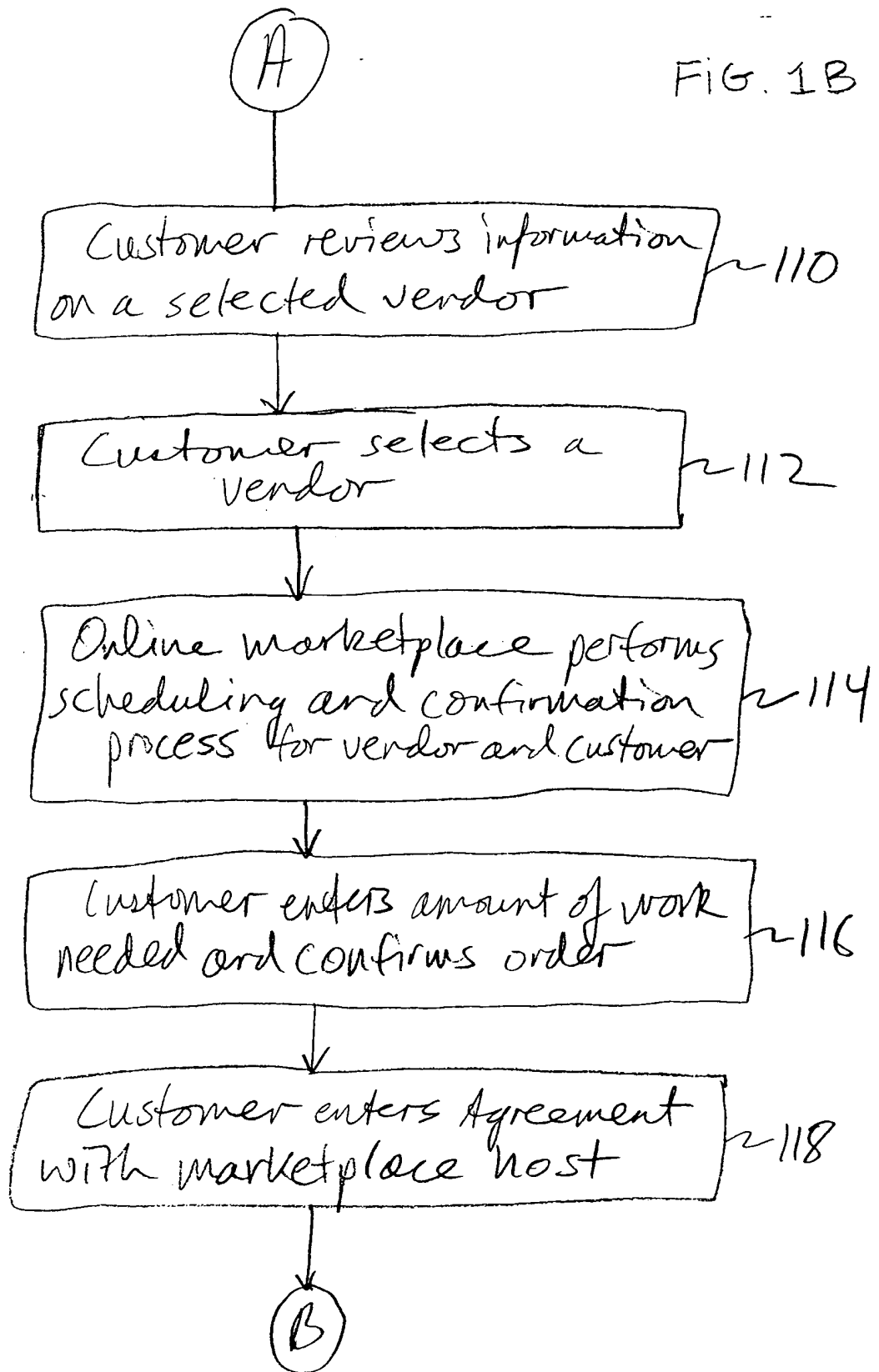


10083726.101901



10083726-101901



10083726.101901

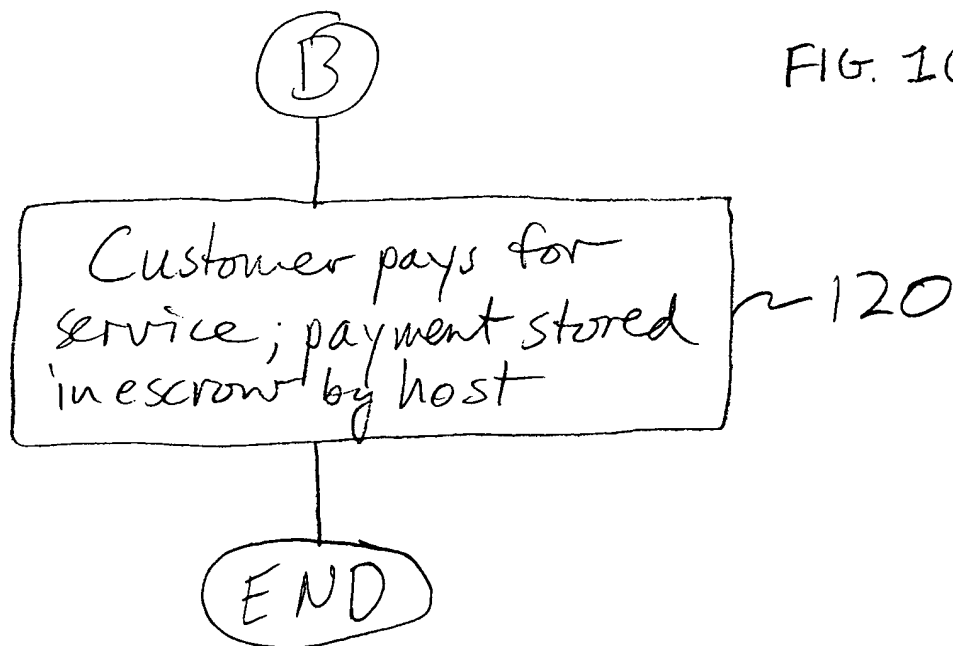


FIG. 2A

U-Haul eMove: Moving information - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back

Forward

Stop

Refresh

Home

Search

Favorites

History

Print

Address

http://emove.uhaul.com/alequote/originanddestination.asp?sessionID=B8FF0533-6574-C073-4411-9F34225D3D26&typedmove=oneway

Go

Links

Search

America on Alert

Bookmarks

My Yahoo!

Yahoo! Mail

U-HAUL *24/7*

Online Rates & Reservations

Quote

1. Moving information

2. Choose your equipment

3. Equipment rates

Reserve

4. Moving supplies

5. Choose a pickup location

6. Payment info

7. Confirmation

Get a new rate quote

Moving Tip!

Save time and money by renting your equipment on off-peak days, from Sunday to Thursday.

Jump To

Change account info - Sign out

Moving information

For multiple-destination moves, please call 1-800-GO-UHAUL.

Moving from

State/province

Choose...

City

or

ZIP code

Moving to

State/province

Choose...

City

or

ZIP code

Schedule

When do you want to pick up the equipment?

October 3 2001

Done

Start

U-Haul eMove: M...

FAQUSER.DOC - Micr...

Microsoft PowerPoint

Internet

2:55 PM

T06T0T" 92/E800T

FIG. 2B

U-Haul eMove: Choose your equipment - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Print

Address www.uhaul.com/equipmentselection.asp?sessionID=88FF0533-6574-C073-4411-9F34225D3D26&typeofmove=oneway&refnum=22681603

Links Search America on Alert Bookmarks My Yahoo! Yahoo! Mail Jump To: Choose account info - Sign out

U-HAUL 24/7

Online Rates & Reservations

Quote

1. Moving information
2. Choose your equipment
3. Equipment rates

Reserve

4. Moving supplies
5. Choose a pickup location
6. Payment info
7. Confirmation

[Get a new rate quote](#)

[Frequently Asked Questions](#)

Choose your equipment

How are you moving?

- ☐ U-Haul truck only
- ☐ U-Haul truck with a U-Haul trailer
- ☐ Your vehicle towing your vehicle
- ☐ Your vehicle towing a U-Haul trailer
- ☐ U-Haul truck towing your vehicle

Done Start U-Haul eMove: C... FAUSER.DOC - Mic... Microsoft PowerPoint... Internet Explorer 2:56 PM

TOSTOT" 92/ESDOT

FIG. 2C

U-Haul eMove: Equipment rates - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Print

Address: [eqoute/ratequote.asp?sessionID=88FF0533-6574-C073-4411-9F34225D3D26&typedmove=oneway&refnum=22681603&equipment=truck](#) Go

Links: Search America on Alert My Yahoo! Yahoo! Mail

2. Choose your equipment

3. Equipment rates

Reserve

4. Moving supplies

5. Choose a pickup location

6. Payment info

7. Confirmation

Get a new rate quote

Where is the rest of the equipment?
The pickup truck and the cargo van are only available for local moves. Some trucks and trailers are not available in Canada. For more info please call 1-800-00-UHAUL.

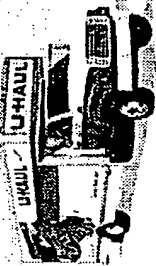
Frequently Asked Questions

Reference #22681603

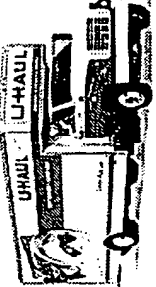
Moving date: 10/03/2001

This quote includes 3 days of use and 507 miles free. Damage waiver protection can be added at the time of pickup.

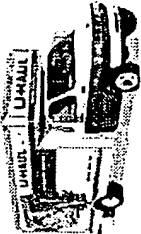
Choose your truck:



26' truck
4+ bedrooms
Capacity: 1538 cu. ft.
Inside dimensions: 22'3" x 7'7" x 8'5" (LxWxH)
[more info...](#)



24' truck
3-4 bedrooms
Capacity: 1401 cu. ft.
Inside dimensions: 20'10" x 7'6" x 8'1" (LxWxH)
[more info...](#)



17' truck
2-3 bedrooms
Capacity: 849 cu. ft.
Inside dimensions: 14'1" x 7'2" x 7'2" (LxWxH)
[more info...](#)

Start

U-Haul eMove: E...

FAQUSER.DOC: Mic...

Internet

2:57 PM

FI 6.2D



T06T0T 924E800T

FIG. 2E

U-Haul eMove: You have a confirmed reservation - Microsoft Internet Explorer

Links Welcome My Account
File Edit View
Back Forward Stop Refresh Home Search Favorites History Mail Print Edit Discuss
Address: https://emove.uhaul.com/reserve/summary.asp?sessionID=88FF0533-6574-CD73-4411-9C34225D3D26&refnum=21972429

U-HAUL **21972429**

Online Rates & Reservations

Quote

1. [Moving Information](#)

2. Choose your equipment

3. Equipment rates

Reserve

4. Moving supplies

5. Choose a pickup location

6. Payment info

7. Confirmation

Get a new rate quote

Review your rate quotes & reservations

Frequently Asked Questions

☒ **Quick Survey**
Take a few seconds to help us make your moving experience easier.

Moving tip:
U-Haul offers a month of free storage with a confirmed reservation.

Jump To:
Change account info Sign out

After CONFIRMED eMOVE reservations

You have a confirmed reservation

Print this page as a record of your reservation.

Your credit card has been charged the rental deposit of \$80.00.
• The balance for your rental is due at the time you pick up your equipment.
• If you intend to pay the balance of your rental with a credit card, please bring your card in at the time you pick up your equipment.

Reference #21972429

Moving Information

From LOS ANGELES, CA to PHOENIX EAST, AZ
Pickup date: 07/17/2001

Preferred location:
U-HAUL CENTER DOWNTOWN
1836 S ARAPAHOE ST
(213)746-5910

Trucks include 3 days of use and 488 miles free. Towing items include 3 days of use and unlimited mileage. Damage waiver; protection can be added at the time of pickup.

Equipment

10' truck (includes 3 days of use and 488 miles free; additional miles \$.40)	\$353.00
1 utility dollies	\$7.00
1 dozen furniture pads	\$10.00
Balance due at pickup (not including tax)	\$370.00

NEED HELP LOADING & UNLOADING? Click here

Done

Start | 10:54 AM

T06T0T" 92ZEB00T

FIG. 3A

2 Move **Make your move on eMove**

You have booked your U-Haul equipment to:

Move From: **Los Angeles, CA** To: **Phoenix, AZ**

Your Pickup date is: **August 8, 2001** Your approximate arrival date is: **August 10, 2001**

Check help you need in "City 1":

- ☐ Loading/Unloading
- ☐ Packing/Unpacking
- ☐ Carpet Cleaning
- ☐ House Cleaning
- ☐ Yard Work
- ☐ Painting
- ☐ Assembly/disassembly
- ☐ Other (please specify)

Check help you need in "City 2":

- ☐ Loading/Unloading
- ☐ Packing/Unpacking
- ☐ Carpet Cleaning
- ☐ House Cleaning
- ☐ Yard Work
- ☐ Painting
- ☐ Assembly/disassembly
- ☐ Other (please specify)

302

304

306

FIG. 3B



Step 2: Review Moving Helpers in each city

Scheduled Pickup Time:
 Aug 8, 2001; 8:00 AM
 U-Haul Beverly Hills
 2621, E. Indian School
 Beverly Hills, CA-
 90210

Scheduled Drop Off:
 U-Haul Hayden Road
 Scottsdale Road
 Phoenix, AZ-85281

Size of Truck:
 14 Footer

Towing: None

Moving Helpers in Los Angeles, CA	Moving Helpers in Phoenix, AZ
1. John's Labor <input checked="" type="checkbox"/> iD <input checked="" type="checkbox"/> Review <small>Load/Unload Pack/Unpack Carpets</small>	1. JT Labor Express <input checked="" type="checkbox"/> iD <input checked="" type="checkbox"/> Review <small>Load/Unload Pack/Unpack Carpets</small>
2. Sam's Moving Help <input checked="" type="checkbox"/> iD <input checked="" type="checkbox"/> Review <small>Yard Cleanup Housecleaning Carpets</small>	2. Don's Moving Help <input checked="" type="checkbox"/> iD <input checked="" type="checkbox"/> Review <small>Yard Cleanup Housecleaning Carpets</small>
3. Starving Sini <input checked="" type="checkbox"/> iD <input checked="" type="checkbox"/> Review <small>Load/Unload Pack/Unpack Carpets</small>	3. Starving Vaughn <input checked="" type="checkbox"/> iD <input checked="" type="checkbox"/> Review <small>Load/Unload Pack/Unpack Carpets</small>
<small>Yard Cleanup Housecleaning Assembly</small>	<small>Yard Cleanup Housecleaning Assembly</small>

☒ iD - What does this mean?

☒ iD means that the person has been verified for their identity. We want to ensure that our customers have access to safe & reliable helpers. And that is why we require all our moving helpers to verify their iD. Click more for details

TOGETHER 924E800T

FIG. 3C



Step 3: Review each moving help partner

Stats for last 6 months

Userid: John

Feedback Rating 310 ****

of yrs on eMove: 2 ~ 312

Feedback Reviews 314

See details!

Service Profile

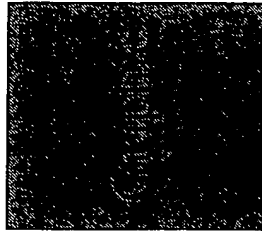
of Moves made: 25

Hourly Rate: \$ 15

Policy: See detailed Policy

Availability: Tue - Sun/ 9:00 am - 9:00 pm;

Not available on Mondays



Hello, I am John - a student at the Phoenix Community College. I have helped customers move before and enjoy meeting new people. I am a member of the Phoenix Urban League & participate in Youth Soccer. I do everything from packing & loading to yard work & appliance assembly. Read my reviews to learn more about me

Select John's Labor

~ 320

FI 6-3 A

And...you move on! Love

~322

Time Estimator:

Based on our estimates of moving times, we estimate you will need about **8 hours** to accomplish what you've outlined in your request.

Click here to find out more about moving help estimator tools..

U-Haul Beverly Hills
2621, E. Indian School
Beverly Hills, CA-
90210

Scheduled Drop Off:

U-Haul Hayden Road
Scottsdale Road
Phoenix, AZ-85281

Size of Truck:

14 Footer

Towing: None

Cancellation Policy: See Cancellation Policy

Schedule:

Wednesday August 8, 2001

8:00
9:00
10:00
11:00
12:00
1:00
2:00
3:00
4:00
5:00
6:00

You indicated that you need the following help:

➤ Loading & Unloading ➤ Carpet Cleaning

Please tell us how many hours of labor you wish to purchase? _____ hrs

How many "moving help partners" you will need?

CONFIRM

2326

TELEPHONE 922-8800

FIG. 4



Step 5: Payment Screen

Scheduled Pickup Time:	Aug 8, 2001, 8:00 AM
Scheduled Drop Off:	U-Haul Hayden Road Scottsdale Road Phoenix, AZ-85281
Size of Truck:	14 Footer
Towing:	None

Thank you for choosing John's Labor. Please verify all information.

Number of Hours Purchased: 8

Type of Moving Help Requested:

7 Loading & Unloading 7 Carpet Cleaning

Total Estimated Cost: \$ 120 7-328

Please enter your Credit Card Information & Expiration Date

Please enter a mobile/pager you can be reached at: _____?

Here is your confirmation number: S V 8 3 4 T R 7-330

Keep this confirmation code very carefully. Giving this number over to the vendor will allow the vendor to be able to charge your credit card for the above amount. Please note that these funds will be held in escrow until the services are rendered satisfactorily. Any questions, send email to customerservice@uhaul.com

Please do visit us back and fill out the customer review section. IT is very important that you review your moving help partner. Your feedback allows us to establish a quality service for your moving customers.



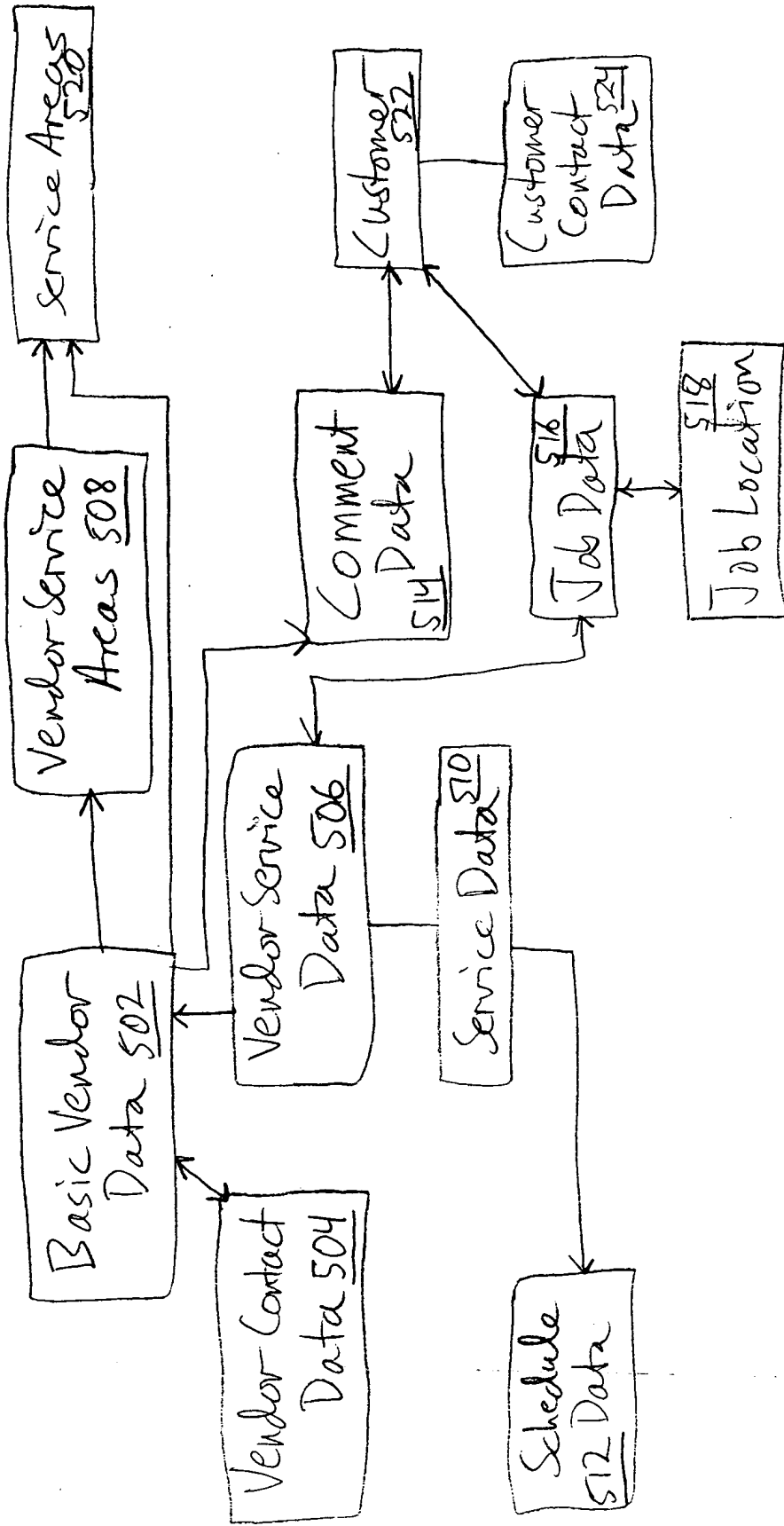


FIG. 5

FIG. 6

Online Marketplace Application

